

THANK YOU TIMES 50 CONTEST RULES

1. The “THANK YOU TIMES 50” contest (hereinafter the “**Contest**”) is organized by Fédération de l’Âge d’Or du Québec (hereinafter the “**Organizer**”) and runs from 8 a.m. EST on December 16, 2019, to 4:00 p.m. on December 31, 2020, the deadline for contest entry (hereinafter the “**Contest Period**”).

The Organizer reserves the right to allow its subsidiaries and affiliate companies and their board members, officers, employees, agents, representatives, and advertising and promotional agencies (the “**Agents**”) to take any necessary action as part of the Contest.

2. ELIGIBILITY

To be eligible for this contest:

- 2.1. Members must renew their FADOQ membership during the **Contest Period**
Or
- 2.2. Hold a 24-month FADOQ membership card that expires between January 1, 2021, and December 31, 2021
Or
- 2.3. Hold a FADOQ GOLD privilege Visa and renew their FADOQ membership according to the applicable conditions
- 2.4. The Organizer’s employees, representatives, agents, and travel sponsor and their employees and the people they live with are not eligible for the **Contest**.

3. HOW TO ENTER

To enter, members who wish to participate (hereinafter “**Entrants**”) must renew their FADOQ membership during the **Contest Period** (8 a.m. EST December 16, 2019, to 4 p.m. EST December 31, 2020) or hold a 24-month FADOQ membership card that expires between January 1, 2021, and December 31, 2021.

For more information on the FADOQ membership renewal process, visit <https://www.fadoq.ca/en/reseau/join-now> or call 1 800-828-3344.

4. PRIZE DESCRIPTION

- 4.1. Six hundred (600) fifty dollar (\$50) cheques. Total value of \$30,000. Fifty draws per month during the **Contest Period**.
- 4.2. Forty-eight (48) one hundred and fifty dollar (\$150) Greiche & Scaff gift cards, good for the purchase of prescription or non-prescription sunglasses. Four draws per month during the **Contest Period**. Total value of \$7,200.

- 4.3. One (1) one-week trip for two to Falésia Hotel in Albufeira, Portugal. Package includes economy class round-trip flights from Montreal with connections on Royal Air Maroc, transfers, premium accommodations at Falésia Hotel in Albufeira or similar according to occupancy and length of stay selected, including breakfast and dinner, airport and security taxes, other fees, and service charges (\$600).

Package does not include meals not mentioned, personal expenses, unforeseen fuel surcharges and/or airport tax increases, insurance, optional outings, and gratuities for guides, drivers, and hotel staff. A municipal/government tax will be collected upon arrival at each hotel. The amount varies between €2 and €4 per person per night, depending on the region and hotel category. All other fees and services not listed under “package includes.”

Approximate prize value: \$6,000

5. **DRAWS**

- 5.1. Random monthly draws for \$50 cheques and \$150 gift cards will be held among members who have renewed their FADOQ membership during the month the draw is conducted, or who hold 24-month FADOQ cards that expire one year after the month of the draw.

- 5.2. Draws for cheques and gift cards will be held the FADOQ office, located at 4545 avenue Pierre-De Coubertin, Montréal, Qc, H1V 0B2 Canada, according to the following schedule:

January 1 to 31, 2020: draw February 8, 2020, at 11 a.m.

February 1 to 28, 2020: draw March 4, 2020, at 11 a.m.

March 1 to 31, 2020: draw April 8, 2020, at 11 a.m.

April 1 to 30, 2020: draw May 6, 2020, at 11 a.m.

May 1 to 31, 2020: draw June 3, 2020, at 11 a.m.

June 1 to 30, 2020: draw July 8, 2020, at 11 a.m.

July 1 to 31, 2020: draw August 5, 2020, at 11 a.m.

August 1 to 31, 2020: draw September 2, 2020, at 11 a.m.

September 1 to 30, 2020: draw October 7, 2020, at 11 a.m.

October 1 to 31, 2020: draw November 4, 2020, at 11 a.m.

November 1 to 30, 2020: draw December 2, 2020, at 11 a.m.

December 1 to 31, 2020: draw January 6, 2021, at 11 a.m.

- 5.3. The draw for the trip will take place on January 11, 2021, at 11 a.m. at the FADOQ office, located at 4545 avenue Pierre-De Coubertin, Montréal, Qc, H1V 0B2 Canada. The winner will be randomly selected from all members who have renewed their FADOQ membership during the **Contest Period**.

6. **SPECIFIC RESTRICTIONS**

6.1. **TRAVEL PACKAGE RESTRICTIONS**

- 6.1.1. Price may differ from what is listed in the promotion. Winners must travel within the dates listed in the Vacances Célèbritours brochure, and the reservation must be made at least 60 days before the departure date or by January 30, 2022, at the latest. These dates cannot be modified in any way. The blackout periods are listed on the website and in the Vacances Célèbritours brochure.

- 6.1.2. No extension of the deadline is permitted, and the prize may not be exchanged, transferred, refunded, or substituted for cash.

- 6.1.3.** If applicable, the winner and their guest must have the same airline departure and return dates.
- 6.1.4.** The Organizer is not responsible for delays or cancellations before or during the trip. Compensation will not be provided for loss or theft of tickets, travel documents, or other property.
- 6.1.5.** Reservations and travel arrangements must be made by the winner. Reservations are subject to availability. They must be made at least sixty (60) days before departure and cannot be modified in any way. The winner must book their trip with Vacances Célèbritours.
- 6.1.6.** Please note that general terms and conditions apply to this reservation. Please consult the current Vacances Célèbritours brochure for more information.
- 6.1.7.** In the event of unforeseen circumstances, Vacances Célèbritours reserves the right to shift the dates of the trip by a few days after informing the winner.
- 6.1.8.** Vacances Célèbritours reserves the right to offer a comparable product in the event of program cancellation, force majeure, or any other situation that is beyond its control, without any recourse whatsoever by the winner or their guest.
- 6.1.9.** Any necessary travel documents (passports, visas, etc.) are the responsibility of the winner (and their guest, if applicable) and must be obtained prior to departure.
- 6.1.10.** If the winner's guest is a minor and the winner is not their parent, the guest's parent or legal guardian must sign a declaration form and accept the invitation on behalf of the guest in order for the guest to take part in the trip.
- 6.1.11.** No compensation of any kind will be provided to the winner and/or their guest in the event they don't use part of the prize.
- 6.1.12.** The monetary value of the prize is in Canadian dollars.
- 6.1.13.** The prize will not be refunded or replaced in the event of loss, theft, mutilation, alteration, or unauthorized use.
- 6.1.14.** The winner must sign the waiver letter sent to them by FADOQ and return it within 15 business days of delivery. The winner must also answer a skill-testing question.

CLAIMING PRIZES

6.2. CLAIMING \$150 GREICHE & SCAFF GIFT CARDS

To be declared winners and receive their prizes, Entrants whose names are drawn must:

- 6.2.1. Comply with the entry and eligibility conditions set out in these rules. Failure to comply with one or more of these conditions will result in automatic disqualification. Another draw will be held to determine a new winner.
- 6.2.2. Greiche & Scaff gift cards will be sent by courier to the address indicated in the winner's membership file in the FADOQ database. If, for any reason, it is not possible to deliver a prize to a winner, the winner will have the opportunity to claim the prize at the Organizer's office no later than fifteen (15) days after they have been informed of their win, failing which the prize will be null and void. If necessary, a new draw will be held for the prize for the same period and under the same conditions.
- 6.2.3. All prizes must be accepted as described in these rules and as awarded. They may not be transferred, substituted for another prize, or exchanged in whole or in part for cash.
- 6.2.4. A randomly selected Entrant's refusal to accept a prize in accordance with these rules will release the Contest Organizer from all prize-related obligations to the Entrant.

6.3. CLAIMING \$50 CHEQUES

To be declared winners and receive their prizes, Entrants whose names are drawn must:

- 6.3.1. Comply with the entry and eligibility conditions set out in these rules. Failure to comply with one or more of these conditions will result in automatic disqualification and another draw will be held to determine a new winner.
- 6.3.2. Fifty dollar (\$50) cheques will be issued by the **Organizer** and sent by regular mail to the address indicated in the winner's membership file in the FADOQ database. If the prize is returned to the **Organizer** for any reason, the **Organizer** will attempt to contact the winner by any other available means. If the **Organizer** cannot reach the winner within seven (7) days, the prize will become null and void. If necessary, a new draw will be held for the prize for the same period and under the same conditions.
- 6.3.3. All prizes must be accepted as described in these rules and as awarded and may not be transferred or substituted for another prize.
- 6.3.4. A randomly selected Entrant's refusal to accept a prize in accordance with these rules will release the Contest Organizer from all prize-related obligations to the Entrant.

7.5. CLAIMING THE TRAVEL PACKAGE

To be declared winners and receive their prizes, Entrants whose names are drawn must:

- 6.4.1.** Respect the entry and eligibility conditions set out in these rules and, for the travel package, correctly answer a mathematical skill-testing question. Failure to comply with one or more of these conditions will result in automatic disqualification and another draw will be held to determine a new winner.
- 6.4.2.** Be reached by the Organizer by phone within fifteen (15) days following the draw. If, for any reason, the Organizer is unable to contact any Entrant drawn within fifteen (15) days of the draw, the Organizer will conduct as many new draws as necessary from the eligible entries in order to award the prize.
- 6.4.3.** Accept the conditions for the prize they have been awarded and duly complete and sign a declaration and release form (hereinafter the “**Form**”) provided by the Organizer and return it within five (5) days of receipt. If the Entrant does not return the signed Form within five (5) days, they will not be declared a winner or receive a prize.
- 6.4.4.** A randomly selected Entrant’s refusal to accept a prize in accordance with these rules will release the Contest Organizer from all prize-related obligations to the Entrant.

GENERAL RESTRICTIONS

- 7.** Any person who enters or attempts to enter the Contest releases the Contest Organizer, its affiliated companies, advertising and promotion agencies, employees, agents, and representatives from any and all liability for any damage they may suffer as a result of their entry or attempt to enter the Contest.
- 8.** The Organizer does not assume any responsibility whatsoever in cases where its inability to act results from circumstances beyond its control or a strike, lockout, or any other labour dispute at its place of business or the places of business of the organizations or companies whose services are used to hold the Contest.
- 9.** By entering the Contest, winners authorize the Organizer to use their name, photograph, place of residence, voice, image, and statement regarding the prize for advertising or other purposes, at the Organizer’s discretion, in any media and worldwide, without any form of compensation. In addition, winners agree to have their name and place of residence published on the Contest website and in the Organizer’s magazine, without any form of compensation.
- 10.** The Organizer cannot be held liable for incomplete or illegible contact information for Contest Entrants.
- 11.** Any attempt to enter the Contest using electronic, computer, or other means that are contrary to the spirit of the Contest (e.g., hacking, mass emails, etc.) will be automatically rejected and may be reported to the appropriate legal authorities. Automated entries will be flagged and rejected.
- 12.** The Organizer will not be liable for any problems, including, but not limited to: technical failure of telephone networks or lines, online computer systems, servers, or providers, or computer equipment,

software, or any other issue resulting directly or indirectly from a virus, worm, bug, or problem in sending emails to the Organizer, for any reason, including, but not limited to, congestion on the Internet, a website, or a combination of the two. The Organizer and other waivees will not be held liable for any damage to Entrants' computer equipment that occurs as a result of their Contest entry.

- 13.** The Contest Organizer reserves the right to cancel, terminate, modify, or suspend the Contest in whole or in part at its sole discretion in the event of any event, technical error, or human inference that could compromise the administration, impartiality, or operation of the Contest as set out in these rules, subject to the applicable regulations. In no circumstances may the Contest Organizer, advertising or promotional agencies, suppliers of Contest services or prizes, or their employees, agents, or representatives be required to award more prizes than indicated in the Contest rules or award prizes in any manner other than in accordance with the Contest rules. The Organizer is not responsible for errors or technical difficulties resulting from server, hardware, or software malfunctions, transmission malfunctions, or lost or altered data sent by Entrants.
- 14.** Any decision made by the Organizer or its representatives regarding the Contest is final and binding, subject to any decision by Régie des alcools, des courses et des jeux regarding matters under its jurisdiction.
- 15.** Any dispute regarding the organization or execution of a promotional contest may be submitted to Régie des alcools, des courses et des jeux for a ruling. Any dispute regarding the awarding of prizes may be submitted to Régie des alcools, des courses et des jeux for the sole purpose of helping the parties reach a settlement.
- 16.** The names of the Contest winners can be obtained between 9 a.m. and 5 p.m. at the Organizer's office no later than fifteen (15) days after the draw, for a minimum period of ten (10) days following the draw date.
- 17.** The Contest rules will be available during the entire Contest Period at the Organizer's office, located at 4545 avenue Pierre-De Coubertin, Montréal, Qc, H1V 0B2 Canada and on the Organizer's website.
- 18.** All intellectual property and promotional materials (including web pages and source code) are the property of the Organizer or its subsidiaries. All rights reserved. Unauthorized copying or use of copyrighted materials or trademarks without the express written consent of their owner is strictly prohibited.